

Photo Express @ Home – Quick Start Guide

Please use this Quickstart document as a guide to conveniently ordering high-quality prints via the Internet!

a) Pre-Installation Checklist

Before installing **Photo Express @ Home**, there are several steps to take, to ensure a successful installation.

- A live Internet connection (preferably broadband).
- Minimum computer requirements. You should have a computer with Windows XP operating system or above, 256Mb RAM, 100Mb hard disk space, Internet Explorer v6+ and a CD-ROM drive.
- The **Photo Express @ Home** Installation CD, or the **Photo Express @ Home** install.exe file which has been downloaded from our web site (www.photoexpress.com.au) and saved to your hard drive.
- You can access the online version of **Photo Express @ Home** by visiting www.photoexpress.com.au

b) Installing Photo Express @ Home



- Place the **Photo Express @ Home** installation CD, into the CD drive of your computer (it will automatically start). If you have downloaded the install.exe file from the Photo Express website, please double click on the created shortcut.

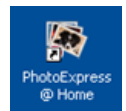
Note: if you are using firewall software, please ensure you configure the firewall to allow **Photo Express @ Home** full access to the internet.

- On the last screen of the wizard, click OK to finish.

c) Starting Photo Express @ Home

After installation, there are two main ways to start the software:

- Double click the icon on your Desktop (assuming you chose this option during Installation), or
- Choose the **Photo Express @ Home** button from your Start menu; **Start > Programs > Photo Express @ Home**



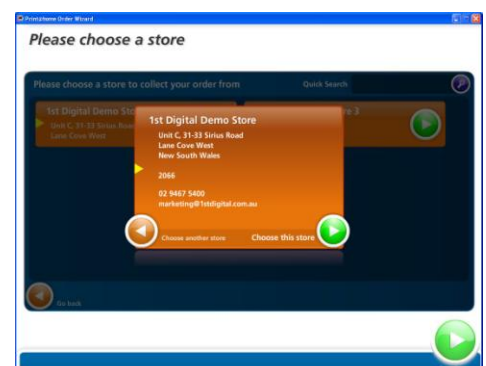
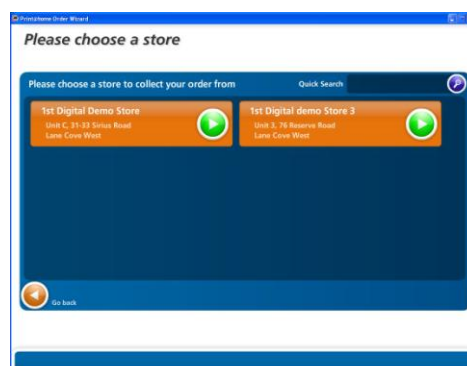
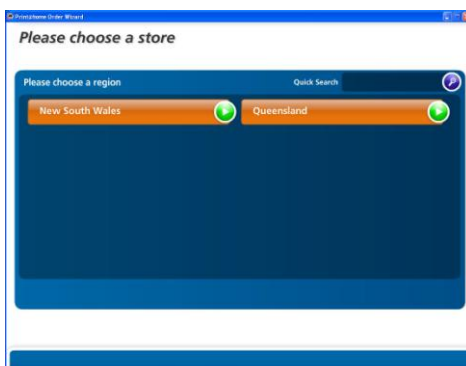
When you start the software, please allow time for it to retrieve updated information from the Internet. This may take some time and is illustrated by a progress bar.



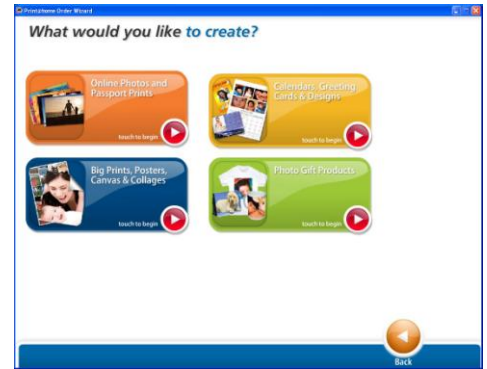
d) Creating an Order

To place an order, please follow the steps below:

1. Select the state and city where your desired "pickup store" is located.
2. Select your desired pick-up store.



3. Select the product category which applies to the type of order you would like to create.
4. Proceed through the easy to follow ordering wizard, selecting your images from folders located on your computer's hard drive.
5. To select various print sizes and to access advanced editing functions (eg. cropping and red-eye removal), click on the yellow spanner in the bottom right of each image thumbnail.



6. It is important you provide your personal details on the required screen. This ensures the store can easily track your order.

7. Enter your credit card details in when prompted. Visa, Mastercard and Bankcard only. We use state of the art encryption technology which ensures your transaction is securely transmitted.

Enter your details		Enter your address	
Title	Mrs	Address 1	456 Franklin Heights Road
First Name(s)	Simone	Address 2	
Last Name	Waldron	Town/City	Franklin Heights
Email	simoneW@emailpro.com	State/Territory	Victoria
Telephone	0444 1234 5678	Post Code	3210
		Country	Australia

* Required fields
Note: Fields with * are not be...

8. IMPORTANT – to ensure your order is successfully transmitted to the store, please leave **Photo Express @ Home** open, until the upload progress bars are complete and you are provided with an Order ID.



Thank you for placing an order

Please collect your order from the following store...

Ready to collect	★ Please allow one (1) business day for collection of prints
Your order number	★ CD2E7545BEB
Collect at	★ 1st Digital Demo Store Unit C, 31-33 Sirius Road Lane Cove West New South Wales Australia 2066 Tel: 02 9467 5400

9. Please record your Order ID and take your email confirmation instore when collecting your order.

10. You will be notified via email when your order is ready for collection. Please print this confirmation email for reference. **We suggest calling the store prior to picking up your order.**

#NOTE - Please be advised that processing times may vary, depending on the products ordered.